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> San Diego City College November 9, 2012

SAN DIEGO CITY COLLEGE sdcity.edu ~ Since 1914

First Year Services

"Changing the way we welcome first year students"





Review of Title V Grant

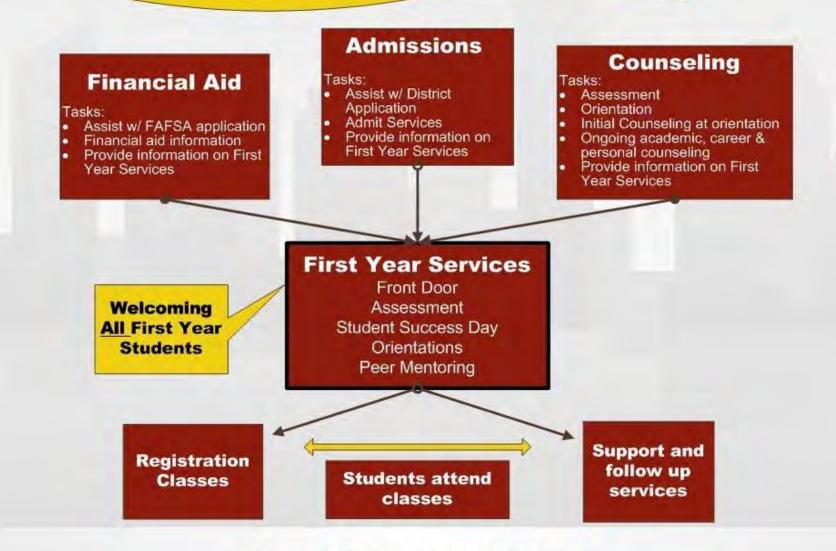
- Five-year plan to improve Hispanic and lowincome student retention and academic success
- The key components of the five-year plan to improve Hispanic and low-income student retention and academic success include:
 - FYE learning communities
 - A strong matriculation process
 - Accelerated developmental education
 - Structured Learning Assistance
 - Professional development
 - Enrollment management

FYE STUDENT SUCCESS TEAM





First Year Services Student Flow Chart



Streamlined Path for Student Access

SAN DIEGO CITY COLLEGE

First Year Services

Steps for all new students after submitting admission application

First Year Services staff will screen all new students to determine individual eligibility

| | FYE | FYE Summer Bridge | New Student (non-FYE) |
|-----------|---|--|---|
| | First Year Experience | | |
| SUMMARY | FYE (First Year Experience) First-year college students (never enrolled in college) and have low income. Must agree to fully participate in all program requirements such as: 1) counseling meetings • 2) peer mentor meetings • 3) Personal Growth class • 4) events • 5) workshops. Eligible for priority registration for Fall and Spring semesters. | FYE Summer Bridge FYE eligible students who assessed into any of the following: Math 46, 96, English 48, 49. Must agree to fully participate in FYE during 2012-2013 school year. | <u>New Student (Non- FYE)</u> New students with prior college experience or not interested in FYE participation. Must attend New Student Orientation to receive assistance with first semester plan from a counselor. |
| STEPS | Assessment Financial Aid Workshop "Get Ready for College" Workshop Student Success Day - New Student Orientation, success workshops, and registration for Fall classes | Assessment Summer Bridge Orientation Financial Aid Workshop: Registration Labs -enroll in Summer Bridge classes. Classes-June 18 to August 11 Student Success Day | Assessment if needed Financial Aid Workshop Submit transcripts from previous colleges, if any New Student Orientation Students are encouraged to participate in other student support programs as appropriate, such as Puente, Umoja, MESA, EOPS, Veterans' Services, New Horizons, CalWORKs, DSPS etc. |
| DEADLINES | June 22- Last day to sign up for Student Success Day | June14-Last day to sign up for classes | July 27-Assessment and New Student Orientations available to students who applied for admission by July 27 |

Room L-206 • Phone: 619-388-3998 • Email: cityfye@sdccd.edu • Webpage: http://sdcity.edu/fye

Steps for FYE 2012-2013



- STEP 1: MATH and ENGLISH ASSESSMENT
- STEP 2: Mandatory FINANCIAL AID APPLICATION (FAFSA) WORKSHOP
- STEP 3: Mandatory attendance of "GET READY FOR COLLEGE" WORKSHOP
- STEP 4: Mandatory attendance of STUDENT SUCCESS DAY for priority registration. Must Signup by June 22.

Process for New Students (non FYE) Begins with First Year Services

- New students with prior college experience or not interested in FYE participation.
 - New Fall Applicants(Deadline July 27th)
 - New Spring Applicants
 - 1. Assessment if needed
 - 2. Financial Aid Workshop
 - 3. Submit transcripts from previous
 - 4. New Student Orientation



FYE Benefits

- Case management Style Counseling (assigned counselors)
- Peer–Mentor Support
- Personal Growth Classes
- Student Success Workshops
- University Tours/Cultural Events
- Progress Reports
- SI Tutoring
- Future Leader Club
- Summer Bridge
 - **Priority Registration**





FYE Fall 2012 Cohort Support

- FYE Counseling
 - FYE Caseload Task Force
 - 1 FYE Counselor (14) hours per week
 - 1 Personal Growth 130 Instructor (two 8-week sessions)
 - 1 FYE Administrative Support
 - 4 Peer Mentors



FYE Caseload

- FYE Caseload
- FYE Counselor Contact
- Peer Mentor Caseload
- FYE counselor, peer mentors & administrative support meet weekly
- FYE counselor and personal growth instructor meet 2 times and communicate as needed
- PG 130 instructor has 36 students in each 8-week session
 - 11 were enrolled in EOPS by assigned counselor
 - Remaining 22 students will enroll in PG 130 in Spring '13



FYE Fall 2012 Cohort Caseload

| FYE Caseload | FYE Counselor Contact | | | |
|--------------------------|-----------------------|----------------------------|--|--|
| Total Assigned | 114 | FYE Group Workshop60 | | |
| Withdrew from SDCC | 9 | Individual Appointments 74 | | |
| Operative Total Caseload | 105 | No Contact 8 | | |

| Peer Mentor Caseload | Total | Progress Subm | Reports | Workshops Attended | | |
|----------------------|-------|------------------|---------|-----------------------|-----|--|
| Peer Mentor A | 28 | 17 | 61% | 19 | 68% | |
| Peer Mentor B | 27 | 15 | 56% | 22 | 81% | |
| Peer Mentor C | 27 | 14 | 52% | 9 | 33% | |
| Peer Mentor D | 32 | 18 | 56% | 18 | 56% | |
| Total | 114 | 64 | 56% | 68 | 60% | |

Note. Data as of 10/31/12

Ed Plan Development

- Students must take MBTI Personality Assessment and MyPlan Career Inventory
 - Results are compared and discussed with the student
- Discuss career and major choice
 - Counselor stresses Job Clusters within field
- Develop long-range educational goals
 - E.g., Certificate, AA/AS degrees, or transfer to a 4-year institution



Nonresponsive Students

- Students who were enrolled but did not respond to communication from either Peer Mentors or FYE Counselor
 - 17 Students were counted from FYE Caseload and were contacted via email regarding participation
 - Currently, 13 students have responded affirmatively and 4 have not responded



FYE Program Evaluation

- Data Element Dictionary
- FYE Student Profile (New profile each term)
- FYE Student Scorecard
- Accelerated Courses Statway Fact Sheet
- First Year Student Challenges and Needs Survey
- FYE Student Participation
- FYE Student Outcomes
 - Fall 2011 Cohort
 - Spring 2012 Cohort



FYE Data Element Dictionary

| | | CITY COLLEGE FYE DATA ELEMENT DICTIONARY | Oct 25, 2012 |
|-----------------------|---|--|---------------|
| FYE B | enefits <mark>(</mark> Term Spe | cific) | |
| DED # | Variable | Data Element Name | Format |
| FYE07 | Counseling | Counseling Session Attendance | 99 |
| | This element identifies reporting term. | the number of meetings a student had with their FYE counsele | or during the |
| | Numerical value that re | epresents the number of visits the student made to their FYE o | counselor. |
| | | | |
| DED # | Variable | Data Element Name | Format |
| | Variable Cultural_Events | Data Element Name Cultural Event Attendance | Format 99 |
| <u>DED #</u> FYE08 | Cultural_Events | | 99 |
| | Cultural_Events This element identifies | Cultural Event Attendance | 99 |



FYE Student Profile

SDCCD FYE STUDENT PROFILE

Fall 2011

| | Age | | | | | | | | | |
|----------|------|------|------|------|--------|------|-----|------|----------|------|
| | City | | Mesa | | Mirama | ar | ECC | | All Coll | eges |
| Under 18 | 4 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 4 | 1% |
| 18 | 235 | 47% | 6 | 38% | 1 | 100% | 14 | 29% | 236 | 47% |
| 19 | 148 | 29% | 4 | 25% | 0 | 0% | 18 | 37% | 148 | 29% |
| 20 | 28 | 6% | 1 | 6% | 0 | 0% | 4 | 8% | 28 | 6% |
| 21 | 17 | 3% | 1 | 6% | 0 | 0% | 4 | 8% | 17 | 3% |
| 22 | 15 | 3% | 1 | 6% | 0 | 0% | 2 | 4% | 15 | 3% |
| 23 | 4 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 4 | 1% |
| 24 | 5 | 1% | 1 | 6% | 0 | 0% | 1 | 2% | 5 | 1% |
| 25 - 29 | 16 | 3% | 2 | 13% | 0 | 0% | 3 | 6% | 16 | 3% |
| 30 - 34 | 15 | 3% | 0 | 0% | 0 | 0% | 2 | 4% | 15 | 3% |
| 35 - 39 | 2 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 2 | 0% |
| 40 - 49 | 9 | 2% | 0 | 0% | 0 | 0% | 1 | 2% | 2 | 2% |
| 50 and > | 5 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 2 | 1% |
| Total | 503 | 100% | 16 | 100% | 1 | 100% | 49 | 100% | 2 | 100% |

| | Ethni | Ethnicity | | | | | | | | |
|------------------|-------|-----------|------|------|--------|------|-----|------|---------|-------|
| | City | | Mesa | | Mirama | ar | ECC | | All Col | leges |
| African American | 39 | 8% | 3 | 19% | 0 | 0% | 6 | 12% | 39 | 8% |
| American Indian | 3 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 3 | 1% |
| Asian | 7 | 1% | 1 | 6% | 0 | 0% | 0 | 0% | 7 | 1% |
| Filipino | 7 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 7 | 1% |
| Latino | 393 | 78% | 12 | 75% | 1 | 100% | 37 | 76% | 394 | 78% |
| Pacific Islander | 2 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 2 | 0% |
| White | 36 | 7% | 0 | 0% | 0 | 0% | 5 | 10% | 36 | 7% |
| Other | 13 | 3% | 0 | 0% | 0 | 0% | 1 | 2% | 13 | 3% |
| Unreported | 3 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | 3 | 1% |
| Total | 503 | 100% | 16 | 100% | 1 | 100% | 49 | 100% | 504 | 100% |

- Age
- Citizenship
- Dependents
- DPSP
- Ed Objective
- Enrollment Status
- Ethnicity
- ▶ Gender
- Income Level
- Marital Status
- Prior Ed Level
- Residency
- Service Area
- Units Attempted



FYE Student Scorecard

| Stu | Student Information Orientation | | | | Fall 2011 Treatments | | | | | | | | | | |
|-----------|---------------------------------|-------------|-------------|-------------------------|-----------------------|------------|--------------------|---------|-----------------------|------------------------|--------------------------|---------------------|-----|------------------------------|--------------------|
| Name | Csid | Cohort | Ed Planning | On-Campus Orientation | Online Orientation | Counseling | Cultural Events | Ed Plan | Future Leader Club | Peer-Mentor Support | Priority Registration | Progress Reports | | Student Success Workshops | Univerity Tours |
| Student A | S12345678 | Fall 2011 | No | Student Success Day | No | 1 | 1 | No | No | 1 | No | No | No | 1 | 1 |
| Student B | S12345678 | Spring 2012 | Yes | New Student Orientation | Yes | 10 | 10 | Yes | Yes | 10 | Yes | Yes | Yes | 10 | 10 |
| Student C | S12345678 | Fall 2012 | | | | | | | | | | | | | 1 |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |

| Stu | dent Inforr | nation | ation Outo | | | | | omes | | | | |
|-----------|-------------|-------------|-------------|-----------|-----------|------|-------------|-------------|-------------|---------|-----|-------------|
| Name Csid | Csid | Cohort | | | Fall 2011 | | | | Spring 2012 | | | |
| Iname | CSIU | CONDIT | Enrollments | Retention | Success | GPA | Persistence | Enrollments | Retention | Success | GPA | Persistence |
| Student A | S12345678 | Fall 2011 | 1 | 100% | 0% | 3.54 | No | 2 | 100% | 100% | | |
| Student B | S12345678 | Spring 2012 | 10 | 75% | 50% | 4.00 | Yes | 3 | 100% | 66% | | |
| Student C | S12345678 | Fall 2012 | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |



FYE Student Participation

FYE Student Participation

| | Fall 201 | 1 Cohort | Spring 2012 Cohort | | | |
|-------------------------|----------|----------|--------------------|-----|--|--|
| Active | 474 | 84% | 92 | 80% | | |
| Limited Participation | 11 | 2% | - | - | | |
| No Active Participation | 78 | 14% | 23 | 20% | | |

FYE Student Educational Plan Status

| | Fall 2011 Cohort | | Spring 20 | | City College Non-FYE Avg | |
|-------------------|------------------|-----|-----------|-----|-----------------------------|--|
| Completed Ed Plan | 445 | 79% | 62 | 54% | 54% | |
| No Ed Plan | 118 | 21% | 53 | 46% | 46% | |



FYE Student Outcomes

| | | Enrollment | Retention Count Success Co | | s Count | Term Persistence | Term GPA | |
|-------------|-------------|------------|----------------------------|-----|---------|---------------------|-------------|------|
| Fall 2011 | Fall 2011 | 1,931 | 1,729 | 90% | 1,325 | 67% | 84% | 2.09 |
| FYE Cohort | Spring 2012 | 1,710 | 1,474 | 86% | 1,070 | 62% | - | 1.92 |
| | Total | 3,641 | 3,203 | 88% | 2,395 | 66% | - | 1.99 |
| Fall 2011 | | 4,598 | 3,840 | 84% | 2,698 | 59% | 68% | 1.91 |
| General Pop | Spring 2012 | 3,746 | 3,125 | 83% | 2,205 | 59% | - | 1.96 |
| | Total | 8,344 | 6,965 | 83% | 4,903 | 59% | - | 1.93 |

Fall 2011 Cohort

| | | Headcount |
|---------------|-------------|-----------|
| Fall 2011 FYE | Fall 2011 | 498 |
| Cohort | Spring 2012 | 437 |
| | Fall 2012 | 346 |
| Fall 2011 | Fall 2011 | 12,330 |
| General Pop | Spring 2012 | 8,627 |
| | Fall 2012 | 5,792 |

Spring 2012 Cohort

| | | Enrollment | Succ | cess | Retention | | Term GPA |
|----------------------------|-------------|------------|-------|------|-----------|-----|-------------|
| Spring 2012 FYE Cohort | Spring 2012 | 266 | 238 | 89% | 163 | 61% | 1.94 |
| Spring 2012 General Pop | Spring 2012 | 2,044 | 1,644 | 80% | 1,040 | 51% | 1.78 |

| | | Headcount |
|-------------|-------------|-----------|
| Spring 2012 | Spring 2012 | 80 |
| FYE Cohort | Fall 2012 | 53 |
| Spring 2012 | Spring 2012 | 767 |
| General Pop | Fall 2012 | 373 |

Note. FYE and General Population cohorts are comprised of first-time to college students who were enrolled in a course at City College as of census day during their first term.



FYE Fall 2011 Cohort Outcomes

| | | Headcount | | | | Enrollment | Retentio | on Count | Success Count | | Term Persistence | Term GPA |
|---------------|-------------|-----------|---|-------------|-------------|------------|----------|----------|---------------|-----|---------------------|-------------|
| Fall 2011 FYE | Fall 2011 | 498 | l | Fall 2011 | Fall 2011 | 1,931 | 1,729 | 90% | 1,325 | 67% | 84% | 2.09 |
| Cohort | Spring 2012 | 437 | | FYE Cohort | Spring 2012 | 1,710 | 1,474 | 86% | 1,070 | 62% | - | 1.92 |
| | Fall 2012 | 346 | | | Total | 3,641 | 3,203 | 88% | 2,395 | 66% | - | 1.99 |
| Fall 2011 | Fall 2011 | 12,330 | | Fall 2011 | Fall 2011 | 4,598 | 3,840 | 84% | 2,698 | 59% | 68% | 1.91 |
| General Pop | Spring 2012 | 8,627 | | General Pop | Spring 2012 | 3,746 | 3,125 | 83% | 2,205 | 59% | - | 1.96 |
| | Fall 2012 | 5,792 | | | Total | 8,344 | 6,965 | 83% | 4,903 | 59% | - | 1.93 |

| | | Enrollment | Rete | ntion | Suco | cess | Term GPA |
|-------------|------------------------|------------|-------|-------|-------|------|-------------|
| Fall 2011 | African American | 268 | 220 | 82% | 156 | 58% | 1.91 |
| FYE Cohort | American Indian | 24 | 22 | 92% | 18 | 75% | 2.46 |
| | Asian/Pacific Islander | 38 | 37 | 97% | 33 | 87% | 2.41 |
| | Filipino | 54 | 47 | 87% | 40 | 74% | 2.20 |
| | Latino | 2,886 | 2,545 | 88% | 1,846 | 64% | 1.97 |
| | White | 266 | 228 | 86% | 171 | 64% | 2.09 |
| | Other | 81 | 67 | 83% | 58 | 72% | 2.23 |
| | Unreported | 26 | 20 | 77% | 19 | 73% | 1.74 |
| Fall 2011 | African American | 1,059 | 817 | 77% | 514 | 49% | 1.69 |
| General Pop | American Indian | 26 | 18 | 69% | 14 | 54% | 1.93 |
| | Asian/Pacific Islander | 532 | 469 | 88% | 378 | 71% | 2.23 |
| | Filipino | 225 | 195 | 87% | 150 | 67% | 2.33 |
| | Latino | 4,301 | 3,585 | 83% | 2,432 | 57% | 1.83 |
| | White | 1,667 | 1,436 | 86% | 1,103 | 66% | 2.18 |
| | Other | 415 | 342 | 82% | 235 | 57% | 1.95 |
| | Unreported | 119 | 103 | 87% | 77 | 65% | 2.12 |

Note. FYE and General Population cohorts are comprised of first-time to college students who were enrolled in a course at City College as of census day during their first term.



FYE Spring 2012 Cohort Outcomes

| | Headcount | | | Enrollment | Suco | cess | Rete | ntion | Term GPA |
|--|------------|----------------------------|-------------|------------|-------|------|-------|-------|-------------|
| Spring 2012Spring 2012FYE CohortFall 2012 | 80 53 | Spring 2012 FYE Cohort | Spring 2012 | 266 | 238 | 89% | 163 | 61% | 1.94 |
| Spring 2012Spring 2012General PopFall 2012 | 767 373 | Spring 2012 General Pop | Spring 2012 | 2,044 | 1,644 | 80% | 1,040 | 51% | 1.78 |

| | | Enrollment | Rete | ntion | Suco | cess | Term GPA |
|------------|------------------------|------------|------|-------|------|------|----------|
| Fall 2011 | African American | 26 | 24 | 92% | 14 | 54% | 1.47 |
| FYE Cohort | American Indian | - | - | - | - | - | - |
| | Asian/Pacific Islander | 10 | 10 | 100% | 8 | 80% | 6.67 |
| | Filipino | 5 | 4 | 80% | 4 | 80% | 2.17 |
| | Latino | 188 | 169 | 90% | 116 | 62% | 1.94 |
| | White | 25 | 19 | 76% | 9 | 36% | 1.55 |
| | Other | 7 | 7 | 100% | 7 | 100% | 3.13 |
| | Unreported | 5 | 5 | 100% | 5 | 100% | 2.38 |
| Fall 2011 | African American | 367 | 263 | 72% | 142 | 39% | 1.44 |
| General | American Indian | 18 | 14 | 78% | 9 | 50% | 1.89 |
| Рор | Asian/Pacific Islander | 133 | 120 | 90% | 83 | 62% | 1.95 |
| | Filipino | 28 | 26 | 93% | 23 | 82% | 2.52 |
| | Latino | 921 | 749 | 81% | 458 | 50% | 1.73 |
| | White | 487 | 409 | 84% | 291 | 60% | 2.13 |
| | Other | 71 | 49 | 69% | 24 | 34% | 1.41 |
| | Unreported | 19 | 14 | 74% | 10 | 53% | 1.67 |

Note. FYE and General Population cohorts are comprised of first-time to college students who were enrolled in a course at City College as of census day during their first term.



Statway Fact Sheet

STATWAY FACT SHEET 2011/12 COHORT Sep 13, 2012

Statway Course Sequence

Statistics Pathway (Statway) is a sequence of courses designed for liberal arts and non-STEM (STEM=Science, Technology, Engineering and Mathematics) social science majors. Statway at City College consists of two courses that take a student with a Math skill level of 30 or placement into Math 46 from Beginning Algebra through a transfer level statistics course: Math 47A and Math 115. Math 47A is a basic skills class, while Math 115 is a transfer level class that focuses on statistics, data analysis, and quantitative reasoning. The Statway courses will not satisfy any requirements for students that are planning on studying science or science related fields.

Student Outcomes

Figure 1. Statway Fall 2011 Cohort Successful Course Completion Rate in M47A and M115

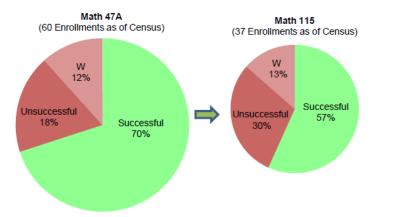
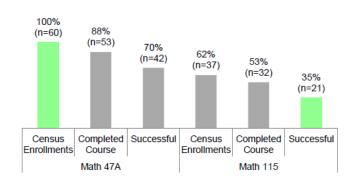


Figure 2. Student Progression through Statway Course Sequence



Subsequent Enrollment Rate: 37 (Students Enrolled in Math 115) / 42 (Successful Students in Math 47A) = 88% Subsequent Success Rate: 21 (Successful Students in Math 115) / 37 (Students Enrolled in Math 115) = 57%

Figure 1 shows that 42 out of 60 (70%) students who enrolled in Math 47A in Fall 2011 as of Census successfully completed the course. <u>Among those who successful</u> <u>Math 47A</u>, 37 subsequently enrolled in Math 115 in Spring 2012, which yields a subsequent enrollment rate of 88%. Among these 37 students, 21 succeed in Math 1 a subsequent success rate of 57%.

Figure 2 shows the progression of the Fall 2011 cohort students from Math 47A through Math 115. <u>Among those who enrolled in Math 47A in Fall 2011 as of Census</u> (70%) successfully completed Math 47A, 37 (62%) enrolled in Math 115, and 21 (35%) successfully completed *the two-course sequence of courses (Math 47A and N*



First Year Student Challenges and Needs Survey

TITLE V: Survey of First Year Student Challenges and Needs San Diego City College

We are glad to have you here at City College! We need your feedback on your first semester of college experience so that we can make changes or improvements to provide you with better programs and services. Please take a few minutes to answer the following questions about your experience thus far. Your suggestions and opinions are important to us. Your responses will be kept completely confidential. Thank you for your participation!

DIRECTIONS: For each question, please completely fill in the appropriate circle on the response form provided. Please select only <u>one</u> answer per question.

Tell us about you...

- 1. What is your gender? 1) Female 2) Male
- 2. What is your age group?
 - 1) Under 18
 - 2) 18-24
 - 3) 25-29
 - 4) 30-39
 - 5) 40-49
 - 6) 50 or more
- 3. What is your ethnicity?
 - 1) African American/Black Non-Hispanic
 - 2) American Indian/Alaskan Native
 - 3) Asian/Pacific Islander
 - 4) Filipino
 - 5) Hispanic/Latino
 - 6) White Non-Hispanic
 - 7) Other Non-White
- 4. Your current educational goal:
- 1) Transfer to a four-year institution
- 2) Associate's degree only
- 3) Vocational education degree or certificate
- 4) Career advancement, certificate, or license maintenance
- 5) Undecided

Possible Challenges to Student Success

Please use the scale below to rate your level of agreement with the following statements regarding possible challenges to your first year of college. Leaving an answer blank means "Not Applicable".



- 1. I may not complete my first year of college because I have financial problems.
- 2. I am finding that the classes are too difficult.
- 3. I am finding that my course of study is not motivating me.
- 4. I feel like I am not fitting in at City.
- 5. I may not complete my first year of college because I have family related concerns.
- 6. I may not complete my first year of college because I may transfer to another college.
- 7. I may not complete my first year of college because I need to work to support myself/family.
- Others: ______
- 9. I struggle with managing my study time and my life.
- 10. I struggle with being able to attend all my classes.
- 11. I struggle with completing my graded assignments on time.
- 12. I struggle with my exams and quizzes.
- 13. I am not interested in what I am learning.
- 14. I feel like I am in the wrong classes for my needs and interests.
- 15. Other:
- 16. I feel my instructors care about me as a person.
- 17. In my classes, most instructors find ways to help me to understand the n
- 18. In my classes, I feel comfortable asking for help from my instructor.
- 19. Because I feel supported by my instructors, I know I am fully motivated



First Year Student Challenges and Needs Survey

[FIRST YEAR STUDENT CHALLENGES AND NEEDS SURVEY RESULTS]

LTS] Fall 2011

Possible challenges for first year of college

| Survey Questions | Strongly Disagree | Disagree | Neither Agree/Disagre | Agree | Strongly Agree |
|---|----------------------|----------|--------------------------|-------|-------------------|
| I may not complete my first year of college because I have financial problems. | 52% | 29% | 12% | 5% | 2% |
| I am finding that the classes are too difficult. | 22% | 42% | 26% | 9% | 1% |
| I am finding that my course of study is not motivating me. | 24% | 34% | 28% | 11% | 3% |
| I feel like I am not fitting in at City. | 41% | 36% | 17% | 4% | 3% |
| I may not complete my first year of college because I have family related concerns. | 49% | 34% | 13% | 2% | 1% |
| I may not complete my first year of college because I may transfer to another college. | 47% | 37% | 12% | 2% | 2% |
| I may not complete my first year of college because I need to work to support myself/family. | 40% | 35% | 16% | 7% | 2% |
| I struggle with managing my study time and my life. | 16% | 25% | 24% | 24% | 11% |





Questions?

SAN DIEGO CITY COLLEGE



First Year Services